



CASAGEO SHIPPING LIMITED

Document Type: Terms & Conditions of Service

Services Covered:

- Shipment Tracking
- Shipping Quotes & Rates
- Pickup & Delivery
- Logistics & Freight Services

www.casageoshippingltd.com

CASAGEO Shipping Limited – Terms and Conditions

Last updated: 6th September 2025

Welcome to CASAGEO Shipping Limited (“CASAGEO”, “we”, “our”, or “us”). By using our website, services, or customer support channels, you agree to the following Terms and Conditions. Please read them carefully.

1. Services Provided

- Package tracking services for shipments handled by CASAGEO.
- Instant and custom shipping quotes based on customer requirements.
- Pickup and delivery services, both domestic and international.
- Freight forwarding, customs clearance, warehousing, and distribution.

2. Tracking Services

- Tracking is available for all shipments assigned a valid CASAGEO tracking number.
- Tracking information is provided in real-time based on data from carriers and partners.
- CASAGEO is not responsible for inaccuracies or delays caused by third-party carriers.

3. Shipping Quotes

- All quotes provided are estimates only and may vary based on actual weight, size, and destination.
- Quotes do not include customs duties, taxes, or other government fees unless specifically stated.
- CASAGEO reserves the right to adjust prices if shipment details provided by the customer are incorrect or incomplete.

4. Pickups & Deliveries

- Pickup requests must include accurate address, contact details, and package information.
- Delivery timelines are estimates and may be affected by customs clearance, weather, or operational delays.

- CASAGEO is not liable for delays outside of our direct control.

5. Customer Responsibilities

- Customers must ensure all shipment details (weight, size, value, and contents) are accurate.
- Prohibited or restricted items (e.g., hazardous materials, illegal goods) are not accepted.
- Customers must comply with all applicable customs and import/export regulations.

6. Liability & Insurance

- CASAGEO's liability for loss, damage, or delay is limited to the declared value of the shipment or as governed by applicable freight laws.
- Customers are encouraged to purchase insurance for valuable shipments.
- CASAGEO is not responsible for indirect or consequential losses.

7. Payments & Charges

- All payments must be made in full before shipment unless credit terms are approved.
- Additional charges may apply for customs clearance, storage, or re-delivery.

8. Support & Disputes

- Customers may contact CASAGEO support via chat, email, or phone.
- Any disputes must be reported within 7 business days of delivery or expected delivery.
- Disputes shall be governed by the laws of [Insert Country/Region].

9. Changes to Terms

- CASAGEO Shipping Limited may update these Terms & Conditions from time to time. Updates will be posted on our website and take effect immediately.

By using CASAGEO Shipping Limited's services, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.